



SUSTAINABILITY REPORT

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SUSTAINABILITY REPORT



GROWING SUSTAINABILITY AT FRASERS CENTREPOINT TRUST

Sustainability is an important aspect of our business, and we are pleased to present our second Sustainability Report. As a member of the Frasers Centrepoint Group, FCT's strategic sustainability initiatives are aligned with that of Frasers Centrepoint Limited (FCL) and incorporates the interest of FCT's stakeholders.

Our sustainability programme is supported by relevant policies and standard operating procedures (SOP) established by FCAM (the Manager of FCT) and FCL. Compliance with these policies and SOPs is effected through regular staff training, periodic reviews by the senior management and the board as well as through internal audits.

We worked closely with our sponsor FCL in growing our engagement in sustainability initiatives at Frasers Centrepoint Group. Our Sponsor, FCL, became a signatory to the United Nations Global Compact (UNGC) in February 2016. In doing so, FCL joins more than 8,000 companies and 4,000 non-businesses in this global movement to shape a sustainable future for the global business community through promoting responsible business practices. FCT fully supports FCL in this initiative, and in line with FCL, we have mapped FCT's material issues against the relevant SDGs to assess the performance and to explore opportunities for further improvements.

As part of the Frasers Centrepoint Group, FCT also supports FCL's contributions to the Global Compact Network Singapore (where FCL is a Gold member) and the Singapore Green Building Council (where FCL is a founding member).

Within the Frasers Centrepoint Group, dedicated sustainability sub-committees for Environment, Health & Safety and Innovation were also set up under the Sustainability Steering Committee during the year. FCT is represented in the sub-committees and participates actively to support a more comprehensive roll-out of sustainability initiatives to all business units.

Our report is guided by the GRI G4 guidelines and we measure our performance in the 10 material aspects through a set of performance indicators. This sustainability report sets out the progress we have made last year. Our approach focuses on identifying in which areas we can make a difference, to mitigate the impacts of our properties on the environment as well as creating a safe and positive working environment.

WE WOULD LIKE TO HEAR FROM YOU [G4-31]

We seek to continuously improve our sustainability performance and welcome your feedback, which is vital to help us achieve our aims. Please write to Mr Chen Fung Leng, Head of Investor Relations & Research, at fungleng.chen@fraserscentrepoint.com.

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KEY HIGHLIGHTS FOR FY2016



RECOGNITION

- Runner-Up Award for the Most Transparent Company (REITs & Business Trusts Category) at the Securities Investors Association (Singapore) (SIAS) Investors' Choice Awards 2016



GOVERNANCE

- No known incident of non-compliance with the codes, laws and regulations related to anti-corruption, whistle-blowing and ethical marketing in FY2016



ENVIRONMENT

- 3.7% decrease year-on-year for building energy intensity
- 4.0% decrease year-on-year in GHG emission intensity
- Causeway Point - Named Top 10 Energy Efficient Buildings in Singapore 2016 (Retail Building Category), Platinum Green Mark Standard by the Building and Construction Authority of Singapore (BCA)
- Causeway Point, Northpoint, Bedok Point, YewTee Point and Anchorpoint are recipients of the Basic Certification of Water Efficient Building by the Public Utilities Board (PUB)



HEALTH AND SAFETY

- Implemented the OHSAS 18001 and SS506 Part 1: 2009 Occupation Health and Safety Management Systems at FCT properties
- No reported incident of lost-time injury involving FCAM employees



PEOPLE

- Employees of FCAM attained an average of 68.1 hours of training per employee, surpassing the target of 40 hours set in FY2015. This is also a significant improvement from the average of 23.3 hours attained in FY2015

SUSTAINABILITY REPORT

ABOUT THIS REPORT [G4-17, G4-28]

This Sustainability Report provides detailed information about our material issues, as well as our societal and environmental impacts.

Data disclosed in this sustainability report relates to all properties owned by FCT, which are located in Singapore and covers the period from 1 October 2015 to 30 September 2016 (FY2016).

This Sustainability Report continues to be prepared with reference to international framework for sustainability reporting, the Global Reporting Initiative's (GRI) G4 core requirements as well as GRI's Construction and Real Estate Sector disclosures. We intend to seek external assurance on our sustainability report in the future.

Together with the other information set out in our Annual Report, this Sustainability Report plays an integral role in promoting communication and transparent reporting to our stakeholders.

GRI Principles	How FCT demonstrates this
Stakeholder inclusiveness	We engage and communicate with our stakeholders on an ongoing basis. Our stakeholders are important to us. We strive to address their concerns and keep them informed in these aspects.
Sustainability context	Sustainability is in line with our objectives to deliver stable and sustainable distributions to Unitholders, and to achieve long term growth. We take references from national and global agendas, such as the Sustainable Singapore Blueprint and the UN Sustainable Development Goals (SDG), to seek continuous improvements in sustainability performance. Please see pages 72-73 for mapping the SDG with our sustainability priorities.
Materiality	The materiality assessment enabled us to identify issues which are key to FCT and its stakeholders and to report these issues accordingly. Please refer to page 71.
<ul style="list-style-type: none">• Completeness• Balance	This report covers the material issues identified and all the properties of FCT, and is presented with a balanced and objective perspective. The reporting boundaries are set out in this page "About This Report".
<ul style="list-style-type: none">• Comparability• Accuracy and reliability• Clarity	This report references GRI's G4 Core requirements and we also take industry trends into consideration. The same performance metrics have also been used to ensure the report is comparable, accurate, reliable and clear.
Timeliness	The information presented is in relation to FY2016, in line with the time period of this Annual Report. The Annual Report is published within 4 months from the end of our financial year to provide timely information to stakeholders.

SUSTAINABILITY REPORT

WHAT'S IMPORTANT TO US [G4-18, G4-19]

For purposes of reporting, we reviewed our materiality assessment, completed in FY2015, to determine environmental, social and governance (ESG) issues relevant to our business and our stakeholders. This assessment was based on the international standards for materiality, GRI and AA1000 principles, as well as the application of sector-specific guidance from the Global Real Estate Sustainability Benchmark (GRESB), the GRI G4 Construction & Real Estate Sector supplements.

From the materiality assessment, we identified the following 10 material issues in the following categories:



ECONOMIC PERFORMANCE

1. Economic and financial contribution to our business and our stakeholders

(refer to financial highlights on page 11, Letter to Unitholders on pages 12-15 and Financial Statements in pages 125-174)



GOVERNANCE

2. Anti-corruption
3. Ethical marketing



ENVIRONMENT

4. Energy use/ climate change
5. Environmental compliance
6. Water use/ conservation




PEOPLE




7. Health and safety
8. Labour/management relations
9. Staff retention and development
10. Local communities

SUSTAINABILITY REPORT

We have reviewed the SDGs against our material issues and business operations for relevance and alignment and determined that 7 of them are relevant goals we can contribute meaningfully, to as an organization.

United Nations Sustainable Development Goals	Material factor	How does FCT address this goal
 <p>Goal 3: Good health and wellbeing Ensuring healthy lives and promote well-being for all at all ages.</p>	Health and safety	<p>FCT addresses this goal in several ways:</p> <ul style="list-style-type: none"> Encouraging a healthy and safe work environment for our staff, in accordance to the health & safety policies of Frasers Centrepoint Group. Encouraging staff to participate in the year-round wellness and health-related activities, such as the Frasers Health & Safety month in August 2016.
 <p>Goal 7: Affordable and clean energy Ensure access to affordable, reliable, sustainable and modern energy for all.</p>	Energy use and GHG emissions	<p>We target to reduce our energy intensity by 15% by FY2025 (baseline FY2015). This is in line with the Frasers Centrepoint Group's target.</p> <p>We continue to monitor our energy consumption of our properties and improve on our practices to improve efficiency of energy use. We take the opportunity to upgrade or enhance our equipment to better energy efficiency during major equipment replacement cycle or asset enhancement initiative works (AEI) at our properties.</p>
 <p>Goal 8: Decent work and economic growth Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all.</p>	Economic & financial contribution and Labour/Management relations	<p>FCAM provides employment opportunities and follows fair employment practices, as formalised in our Business Conduct and Workplace Safety policies.</p> <p>FCT adopts Tripartite Alliance for Fair and Progressive Employment Practices (TAFEP) in Singapore. We support the recruitment and reward of employees based on merit.</p> <p>The Manager is committed to grow the skills and knowledge of employees through various training and development programmes.</p>
 <p>Goal 9: Industry, Innovation and Infrastructure Build resilient infrastructure, promote inclusive and sustainable industrialisation and foster innovation.</p>	Economic & Financial contribution	<p>We constantly explore new initiatives to enhance the effectiveness and efficiency in our business operations, as well as to collaborate with our tenants to improve their sales performance.</p>

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United Nations Sustainable Development Goals	Material factor	How does FCT address this goal
 <p>Goal 10: Reduced inequalities Reduce inequality.</p>	Labour/ Management relations	At FCAM, our remuneration is based on merit alone, and we adhere to the TAFEP in Singapore, which include the pledge to reward employees fairly based on their ability, performance, contribution and experience.
 <p>Goal 11: Sustainable cities and communities Make cities and human settlements inclusive, safe, resilient and sustainable.</p>	<ul style="list-style-type: none"> • Energy use and GHG emissions • Water use/ conservation 	This goal encourages sustainable and coordinated urban development through national policies and regional development plans. We support building sustainability initiatives, such as energy and water efficiency and waste management. We believe that our efforts in improving energy efficiency, water reduction and waste management efforts contribute to achieving this goal.
 <p>Goal 17: Partnership for goals Strengthen the means of implementation and revitalise the global partnership for sustainable development.</p>	<ul style="list-style-type: none"> • Economic & Financial contribution • Local communities 	<p>We are aligned with the FCL group's policies and guidelines in supporting global sustainability awareness.</p> <p>We work with various partners to give back to our communities, engaging them and supporting community projects. These include contribution of spaces for events sponsorships for community funds, engagement activities with our shoppers and tenants, active support for the arts and active participation in community projects.</p>

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ENGAGING OUR STAKEHOLDERS [G4-24, G4-27]

Our stakeholders are important to FCT's long-term success. We seek to engage stakeholders' concerns through multiple forms of engagement, as outlined in the table below:

Key stakeholders	Form of engagement	Key topics
Shoppers	<ul style="list-style-type: none"> • Shopper surveys • Focus group study (every 2 years) • Feedback via online and mobile platforms such as social media (FaceBook) and FCT/ FCL websites • Regular shopper events to engage shoppers and their families • Frasers Rewards (loyalty program for shoppers at Frasers malls) • Feedback forms 	<ul style="list-style-type: none"> • Meeting the shopping needs of our shoppers • Quality of services and facilities • Providing comfortable shopping environment and family-friendly amenities • Considerations for safety and easy accessibility • Good connectivity to public transport
Tenants	<ul style="list-style-type: none"> • Partnership in promotional events • Regular tenant feedback meetings 	<ul style="list-style-type: none"> • Maintaining high shopper traffic • Competitive rental rates • Collaboration in marketing and promotional events
Regulators Industry associations	<ul style="list-style-type: none"> • Participation in industry associations including REIT Association of Singapore (REITAS), Investor Relations Professionals Association (IRPAS), Orchard Road Business Association (ORBA), Securities Investors Association (Singapore) (SIAS) and Singapore Retailers Association (SRA) • Participation in briefings and consultation with regulators such as the SGX and MAS 	<ul style="list-style-type: none"> • Compliance with relevant rules and regulations • Engagement with investors and unitholders • Government policies on REITs or Real Estate sector • Issues concerning both short and long-term interests of the retail industry in Singapore
Property manager	<ul style="list-style-type: none"> • Monthly meetings • Email exchanges 	<ul style="list-style-type: none"> • Key Performance indicators for the property manager
Investors and FCT unitholders	<ul style="list-style-type: none"> • Investor meetings, quarterly post-results luncheons and non-deal roadshows • Mall tours upon requests • Annual General Meetings • Website, annual reports, SGXNET announcements, presentations slides, quarterly financial results briefings and conference calls 	<ul style="list-style-type: none"> • Business and operations performance • Business strategy and outlook • Sustainability concerns
Employees	<ul style="list-style-type: none"> • Annual Performance appraisals • Communal sports and activities • Orientation and training programme organised by FCL Group Human Resources • Regular department meetings • Family Day • Annual Dinner and Dance event 	<ul style="list-style-type: none"> • Compensation and Benefits • Career progression • Continuous education and skills upgrading • Employee well-being
Community	<ul style="list-style-type: none"> • Annual Charity Drives and Events • Donations and sponsorships to charitable organisations 	<ul style="list-style-type: none"> • Helping the needy group in the community • Foster strong community ties and promote family-values

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Influencing Our Supply Chain [G4-12]

FCT and FCAM are committed to influencing our value chain in sustainability matters.

Where relevant and practicable, we engage our property manager and service providers, and collaborate with them to take actions with positive sustainability impacts. For example, the switch or upgrade to environmentally friendly equipment and materials during AEI and facilities maintenance.

We also require our property manager to ensure that the service providers who carry out maintenance work and fitting-out works in our properties are in compliance with the relevant statutory requirements and the Workplace Safety and Health Approved Codes of Practice issued by the Singaporean WSH Council.

Partnerships and Affiliations

The Manager has memberships to several industry organisations including the Securities Investors Association (Singapore) (SIAS), REIT Association of Singapore (REITAS), Investor Relations Professionals Association (IRPAS). It works with these organisations in various aspects to contribute to the real estate and REIT

industry, as well as to the general investor community and to the public. For example, the Manager became a member of REITAS as it shares its common objectives to grow and promote the S-REIT industry; to promote good corporate governance; and to engage regulators during the formulation of policies relevant to the industry, among other objectives. The Manager, as part of Fraser Centrepoint Group, also participates in activities organised by Orchard Road Business Association (ORBA) and Singapore Retailers Association (SRA).

The Manager supports FCL, in its commitment to enhance corporate social responsibility initiatives.

MANAGING SUSTAINABILITY [G4-34]

The tone from the top is critical for driving good sustainability practices throughout FCT and FCAM.

FCAM's CEO, Dr Chew Tuan Chiong represents FCT in FCL's Sustainability Steering Committee (SSC).

We are also represented in the Sustainability Working Committee (SWC) and the Innovation sub-committee.

Committee	Members	Responsibilities
Sustainability Steering Committee	<ul style="list-style-type: none"> Chairperson: Group CEO Members: CFO, Company Secretary, Chief Human Resources Officer and the CEOs of all FCL's business units, including Dr Chew Tuan Chiong, the CEO of FCAM 	<ul style="list-style-type: none"> Drives sustainability strategy Reviews performance against each of our key material issues.
Sustainability Working Committee	<ul style="list-style-type: none"> Management representatives from Finance, Human Resource, Legal, Risk and Group Communications FCAM is a member of the Sustainability Working Committee 	<ul style="list-style-type: none"> Implements sustainability initiatives Manages data compilation and analysis
Environmental, Health & Safety, Innovation Sub-committees	<ul style="list-style-type: none"> FCAM is a member of the Innovation Sub-committee 	<ul style="list-style-type: none"> Supports initiatives and training programs to promote awareness and culture of innovation in the Frasers Centrepoint organisation.

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GOVERNANCE

We believe that sustainability should be integral to the corporate governance structure of our business. We strive to maintain high standards of integrity, accountability and responsible governance.

Our commitment and efforts in disclosure and transparency is recognised by our receipt of the Runner-Up Award for the Most Transparent Company (REITs & Business Trusts Category) at the Securities Investors Association (Singapore) (SIAS) Investors' Choice Awards 2016.

Anti-Corruption, Fraud Prevention and Ethical Marketing [G4-58, SO3, SO5, PR7]

To grow, we need to continuously refine our competitive advantage and good corporate practices. Anti-corruption, fraud prevention and ethical marketing are placed high on our agenda.

We adhere to the Code of Corporate Governance 2012, Code of Advertising Practice, listing rules and regulations set out by SGX and the MAS Securities and Futures Act, as well as all other applicable laws

and regulations. FCAM has a zero-tolerance approach towards corruption and fraud. We adhere with the corporate policies and SOPs established by FCL to guide conduct of our employees. Our management approach is risk-based, and supported by our internal audit framework.

We have in place an internal audit function established within the FCL Group to independently examine and evaluate the activities of FCAM, focusing on the adequacy and effectiveness of internal controls, risk management and corporate governance processes. For further details on our internal audit, please refer to pages 109-110 of this Annual Report.

In all our engagements with our tenants, suppliers and customers, we ensure that our communications and marketing are responsible, clear, timely and accurate. Information for investors is disclosed in our Annual Report, our quarterly statements and our investor presentations. All these documents are publicly available on our website and on the SGX-ST website. In addition, we hold post-results briefings and/or conference calls meetings every quarter and participate in regular non-deal roadshows and investors meetings.

Corporate Policies	Guidance on:	Made available to/ available at:
Code of Business Conduct	✓ Company values, ethics and conduct in relation to: <ul style="list-style-type: none"> • Compliance monitoring • Record keeping • Information confidentiality • Conflicts of interest • Insider trading • Relations with key stakeholder 	Internal Policy
Whistle-Blowing Policy	✓ Independent channel to report concerns: <ul style="list-style-type: none"> • improprieties in financial reporting • professional misconduct • irregularities or non-compliance with laws and regulations. 	Available at: www.fraserscentrepointrust.com
Anti-Bribery Policy	✓ Prevention and management of bribery and corruption	Internal Policy
Policy for Disclosure and Approval of Purchase of Property Projects	✓ Declaration and approval requirements for any interested persons, directors and employees of FCL, purchasing property developed by FCL.	Internal Policy
Competition Act Compliance Manual	✓ Compliance with the Competition Act to protect and promote healthy competitive markets in Singapore.	Internal Policy

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Corporate Policies	Guidance on:	Made available to/ available at:
Personal Data Protection Act Policy	✓ Compliance with the personal data protection (pdp) act 2012 relating to the handling and processing personal data, complaint handling procedures, and avenues for employees, customers, suppliers or other contact persons of fcl to report any concern that the policy may have been breached	Available at: www. fraserscentrepointrust. com
Environment, Health and Safety Policy	✓ Safeguard the health and safety of all relevant stakeholders and interested parties within its premises and providing an environmental friendly and safe place for them to work in of to conduct their business	Internal Policy
Legal and Regulatory Compliance Manual	✓ Provides guidance on compliance with relevant rules and regulations	Internal Policy
Policy on Dealing in Units of FCT and Reporting Procedures	✓ Provides guidance with regard to dealings in FCT units by directors, officers and employees	Internal Policy
Policy for Prevention of Money Laundering and Countering the Financing of Terrorism	✓ Provides guidance so that employees of the Manager are aware of their obligations and responsibilities and meet the obligations under the relevant Prevention of Money Laundering and Countering the Financing of Terrorism regulations	Internal Policy
Policy on Outsourcing	✓ Provides guidance with regard to adopting sound risk management practices on outsourcing of services	Internal Policy
Treasury Policy	✓ Provide guidance on the management of treasury activities	Internal Policy

We are pleased to inform that there were no known incident of non-compliance with the codes, laws and regulations related to anti-corruption, whistle-blowing and ethical marketing in FY2016. We target to maintain zero incidence of non-compliance going forward.

ENVIRONMENT

FCT aligns its goals in environmental sustainability with that of FCL. As member of the Frasers Centrepoint Group, FCT supports Singapore's Intended Nationally Determined Contributions (INDC) submitted during the Conference of Parties 21 ("COP21"). Singapore has pledged to reduce its emission intensity by 36% from 2005 levels by 2030 and to reduce its emissions by 16% below business-as-usual levels by 2020, with an aim to stabilise emissions with the aim of peaking around 2030.

FCT also supports the Building & Construction Authority (BCA)'s second Green Building Master Plan for at least 80% of the buildings in Singapore to achieve the BCA Green Mark Certified rating by 2030.

FCT's BCA Green Mark certified properties have energy efficiency measures built into their designs and are subject to energy audits every three years. The properties in FCT's portfolio which are BCA Green Mark certified as at 30 September 2016 are:

- Causeway Point : BCA Green Mark (Platinum)
- Changi City Point : BCA Green Mark (GoldPlus)
- Bedok Point : BCA Green Mark (Gold)

Our environmental results start with the right mind-set, led by senior management, driven by our project and property teams, and supported by active involvement of FCAM employees. Raising awareness continues to be a company-wide effort.

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Energy Use and GHG Emissions – [EN3, EN5, EN6, CRE1, EN16, EN18, EN19, CRE3]

We recognise that our investors and stakeholders are increasingly emphasising responsible environmental management. To ensure we proactively address these expectations, we continue our efforts in improving energy efficiency in the properties in our portfolio.

We actively engage in environmentally responsible practices through:

- encouraging environment-friendly behavior by all employees
- improving daily mall operations to encourage the 3Rs – Reduce, Reuse and Recycle
- incorporating green design features into our properties during its asset enhancement (AEI) and renovation works. For example, we retrofitted the chiller plants at Causeway Point during the mall's AEI which resulted in significant energy savings of 3.4 million kWh annually. For the ongoing AEI at Northpoint, we are incorporating many features to improve water and energy efficiency and environment-friendliness. These features include the introduction of Newater for flushing in restrooms (use of Newater is estimated to account for about 39% of total water consumption of the mall); use of water-efficient sanitary wares & fittings; use of low

volatile organic compound paint and adhesives; installation of energy-efficient LED lamination for the mall; and provision of meters to detect water leakages.

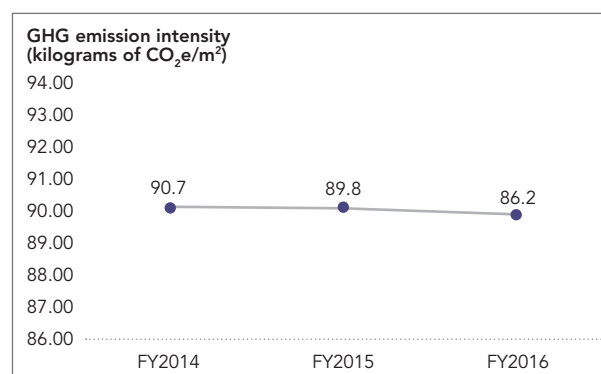
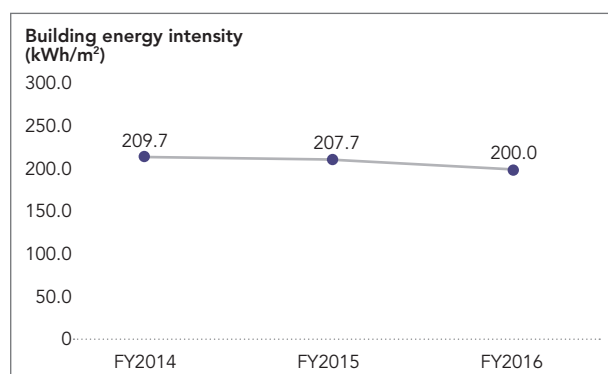
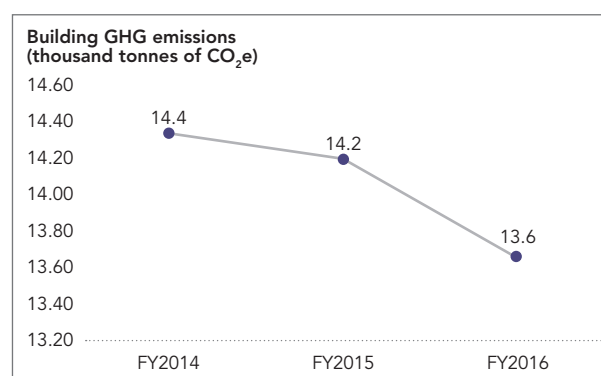
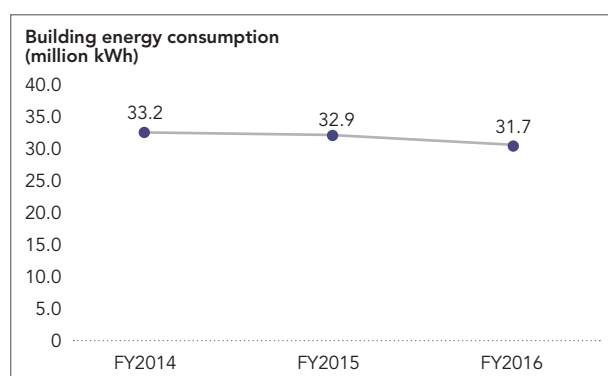
With our continuous efforts to drive the efficient use of energy, we are pleased to see that our overall building energy consumption decreased 3.6% year-on-year to 31.7 million kWh, from 32.9 million kWh in FY2015. Our overall building energy intensity also decreased 3.7% to 200.0 kWh/m² from 207.7 kWh/m² in FY2015.

In line with the drop in energy intensity, our GHG emissions and intensity, decreased to 13.6 thousand tonnes of CO₂e and 86.2 CO₂e/m², respectively.

To demonstrate our commitment to reducing energy use, we have set a 10-year target with a 15% reduction by FY2025, from the baseline of FY2015. This is consistent with FCL's target.

Environmental Compliance [EN29]

Environmental compliance is a critical aspect of our business operations, and we make every effort to ensure that we comply with all rules and regulations. In FY2016, there was no known incident of non-monetary sanctions for non-compliance with environmental laws and regulations.



Note: The building energy intensity (in kWh/m²) for FY2014 has been re-stated from 209.8 to 209.7 due to re-calculation of GFA for one of the properties. The GHG emission intensity (in kilograms of CO₂e/m²) for FY2014 and FY2015 have been re-stated from 93.4 to 90.7 and from 92.5 to 89.8, respectively, due to re-calculation of GFA for one of the properties.

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TOP 10 ENERGY EFFICIENT BUILDINGS IN SINGAPORE 2016

Retail Building Category – Causeway Point

The Building and Construction Authority of Singapore (BCA) awarded Causeway Point the Green Mark Platinum Award in 2011. This is further affirmed with BCA naming Causeway Point as one of the Top 10 most energy efficient retail malls in 2015 and 2016.



Causeway Point

SINGAPORE'S BUILDING ENERGY BENCHMARKING 2016

This is an annual publication under the Building & Construction Authority (BCA) Singapore's 3rd Green Building Masterplan. Energy consumption data and building-related information are submitted to BCA on annual basis for analysis and benchmarking.

The report's objective is to inform owners and their operation teams on how well they have performed and to spur them to initiate and implement progress to improve energy efficiency and reduce energy consumption.

The report ranks the Top 10 energy efficient buildings in five categories – Government office buildings, private office buildings, hotels, retail buildings and mixed developments.



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Water Use/ Conservation [EN8, CRE2]

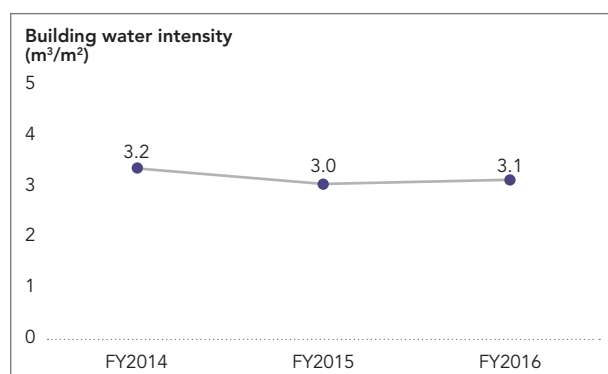
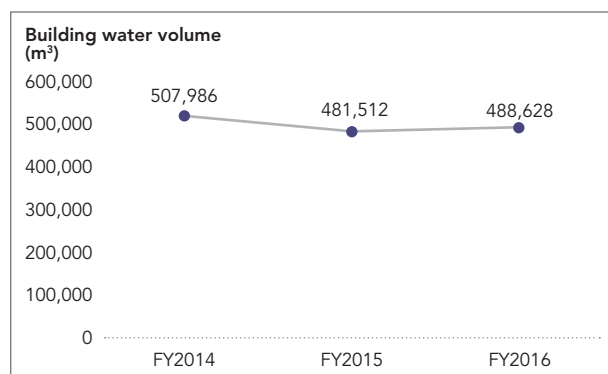
Water scarcity is a globally pressing issue, especially so in Singapore, which is a net importer of water. We strive to reduce the water consumption and water intensity of our malls. Our malls are fitted with many water-saving features such as:

- tap flow restrictors/regulators
- low-flush water system
- waterless urinal system
- Public Utilities Board (PUB)'s Water Efficiency Labelling Scheme (WELS) approved fittings
- use of NEWater and Air Handling Unit (AHU) condensate for non-portable purposes.

Five of our malls, Causeway Point, Northpoint, Bedok Point, YewTee Point and Anchorpoint have achieved PUB's Water Efficient Building (Basic) certification.

For FY2016, our total volume of water used and our building water intensity increased marginally, mainly due to a increase in overall shopper traffic.

In line with FCL, to demonstrate our commitment to reducing water use, we have set a target to reduce our water intensity by 15% on the FY2015 baseline by FY2025.



Waste Management [EN23]

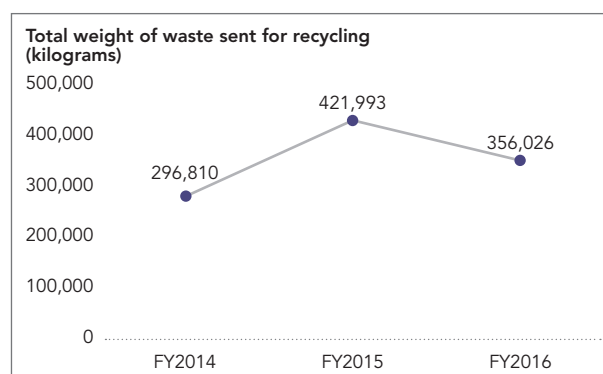
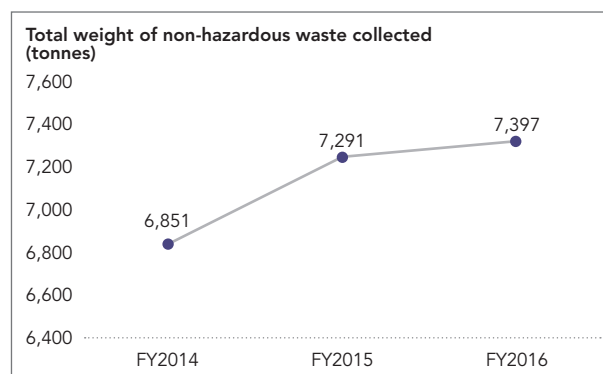
Waste minimisation and recycling at commercial buildings

With Singapore's limited land space, there are space constraints around managing waste. Waste generation and disposal remain as one of the top environmental issues in the country.

We track the activities in waste disposal and recycling at our malls, and implements initiatives to reduce our ecological footprint brought about by waste generation. We constantly look for ways to spread the awareness of Reduce, Reuse and Recycle (3Rs) in our operations, where a large part of the waste is generated by shoppers and tenants.

In FY2016, the total weight of non-hazardous waste and from our malls increased by about 1% from last year. The increase is likely due to an increase in overall shopper traffic at our mall, and partially mitigated by our efforts in promoting the 3Rs. Total waste sent for recycling and the related intensity, decreased from 422 tonnes to 356 tonnes, and from 2.7 kg/m² to 2.3 kg/m², respectively, in FY2016.

Recycling bins have been made available at our malls to make it convenient to shoppers and tenants to recycle. Retail tenants have also been encouraged to segregate their waste before disposal to improve their recycling participation. We have also invited National



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Environment Agency (NEA) to deliver a lunchtime talk to staff and tenants on waste minimization to drive the message on the 3Rs practices.

We will continue to work on improving recycling efforts at our malls, which includes ramping up recycling of other materials such as plastics and metals.

The F&B businesses in our shopping malls generate significant amount of food waste, we have been evaluating initiatives to promote the reduction and recycling in this area.

PEOPLE

Health and Safety [LA5, LA6]

FCAM adheres to the Workplace Health and Safety Policy of the Frasers Centrepoint Group, the relevant safety rules and regulations to provide a safe environment at our properties for our employees, tenants, shoppers and stakeholders. We implemented the OHS18001 and SS506 Part1:2009 occupation health and safety management systems at our properties.

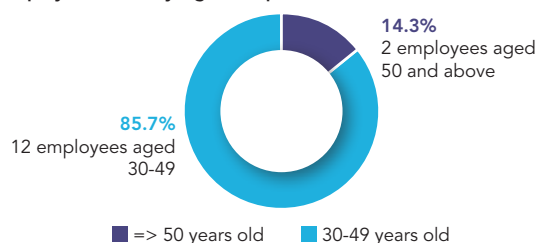
In addition to reporting workplace incidents relating to FCAM employees, we also include reports of workplace incidents at our properties which involve employees of our property manager, Frasers Centrepoint Property Management Services Pte Ltd. (FCPMS)

There were no reported incident of lost-time injury involving FCAM employees during FY2016 (FY2015: 0). However, there were three lost-time injury incidents, which involved employees of our property manager, FCPMS (FY2015: 0). The total number of lost days and lost-time injury rate related to these incidents were 98 days and 3.1 injury per million man hours, respectively. The resulting severity rate for FY2016 was 101 lost-days per million man hours (FY2015: 21.6 lost-days per million man hours). The data reported is in line with requirements of Ministry of Manpower, Singapore. Lost-time injury refers to injury that results in medical leave of more than 3 days.

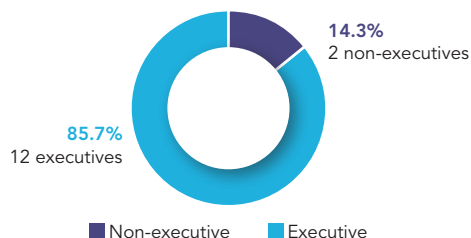
Labour/ Management Relations [LA4]

FCAM complies with the employment policies of FCL, including policies on fair and equal employment based on meritocracy which is in the Code of Business Conduct. We support FCL's participation in the Tripartite Alliance for Fair and Progressive Employment Practice (TAFEP), and is committed to adopting TAFEP's five key principles of fair employment practices. We are also guided on fair employment practices by FCL's membership in the Singapore National Employer Federation (SNEF).

Employee Profile by Age Group

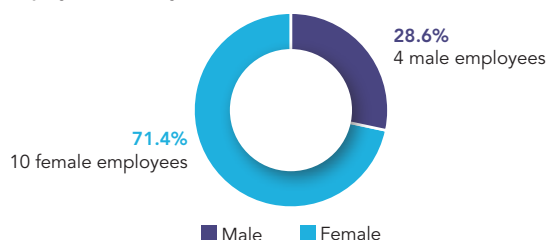


Employee Profile by Job Type

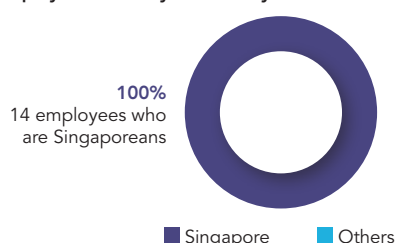


SUSTAINABILITY REPORT

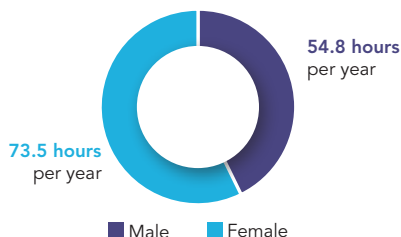
Employee Profile by Gender



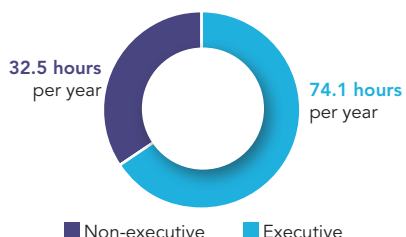
Employee Profile by Nationality



Average Training Hours Per Employee by Gender (hours)



Average Training Hours Per Employee by Job Type (hours)



Staff Retention and Development [LA1, LA9, LA11]

As of 30 September 2016, FCAM has a total of 14 employees, not including contract staff, with 1 new hire and 2 resignations during the year.

Training and skills development for FCAM employees are facilitated by FCL's HR department, and assessed by the supervisors against the requirements for Continuing Education of Capital Markets Services Representatives to ensure compliance. FCL's HR department publishes periodic comprehensive learning directory for all FCL staff and staff may also request to attend training courses not covered by this learning directory. The average duration of training per FCAM employee in FY2016 increased to 68.1 hours from 23.3 hours in FY2015. Further breakdown of the train data is as follows:

Average training hours per employee by gender:

- Male: 54.8 hours per year
- Female: 73.5 hours per year

Average training hours per employee by job type:

- Executive: 74.1 hours per year
- Non-Executive: 32.5 hours per year

FCAM employees participate in the year-round staff wellness programme organised by FCL's Corporate Wellness Committee. The programme is planned around team building, personal development and health according to the motto "Make Wellness Part of Your Life: Regular Exercise. Eating Right. Staying Positive".

Our employees also participate in social events such as the Annual Dinner and Dance, Family Day, Health Screening, fitness activities such as walk/jog and yoga.

SUSTAINABILITY REPORT



FRASERS HEALTH & SAFETY MONTH 2016

FCL organised the company-wide inaugural Frasers Health & Safety (H&S) Month in August 2016 with the aim of reinforcing the importance of H&S in the Frasers culture, as well as to raise awareness on H&S issues amongst its staff. The theme was *"See Something, Do Something"*, which revolves around the broad messages of raising alertness among staff, for the Frasers family to take ownership of safety around them, while taking steps to stay healthy.

A series of H&S-related activities were carried out during the month, including activities for the global staff force such as the Frasers Global Running Challenge, as well as property-level events such as safety inspection and talks, fire drills, first-aid demo and fitness sessions.

Corporate Office Outreach Programme

Fraser's H&S Carnival was held at FCL's corporate office, where it featured H&S awareness activities, and bazaar with vendors selling health- and wellness-related merchandises. A free health screening was also held for all staff where blood tests and measurements of the body condition (e.g. blood pressure, Body Mass Index) were provided. Health improvement tips were given to staff.

Property-level Programme

To ensure that all Frasers Centrepont staff are engaged in the H&S month, all business units carried out H&S activities relevant to their operations at each of our property/project under management. Activities included:

- Workplace safety workshops
- First-aid, CPR, fire extinguisher trainings
- Emergency and fire drills
- Health screening and wellness talks
- Fitness and sports events
- Workplace H&S quiz and discussion
- Massage sessions for staff
- Non-routine safety checks

Fraser's Global Running Challenge

The Fraser's Global Running Challenge was organised as a Group-wide activity. The event challenges Fraser's staff globally to accumulate their running mileage for the month of August. The inaugural challenge concluded with excellent response from 114 staff from Fraser's properties worldwide with total accumulated mileage of 4,139km.

The inaugural H&S outreach programme, engaged approximately 5,200 staff (including contractors' staff). To further inculcate the H&S culture at Fraser's Centrepont, the Group will dedicate every August as Fraser's Health and Safety Month.

TOUR DE FRASER – A VIRTUAL TOUR

One of the most interesting activities from the properties this year would be Tour de Fraser by Fraser Suites Glasgow. The team, using a stationary bike cycled 825km, the distance between all Fraser properties in the UK. This was aimed at promoting both teamwork and exercise. The team achieved the distance in 30 hours, burning an impressive 15,500 calories (the equivalent of 60 Big Macs).

SUSTAINABILITY REPORT

LOCAL COMMUNITIES [S01]



Launch of "Play it Forward" at Causeway Point

We believe in giving back to the local communities who have supported our growth through community initiatives and investment. We do this in several ways, through fundraising, organising community engagement at our malls, involving our neighbourhoods and providing spaces at our malls for the events.

Giving back to the community

In conjunction with Frasers Centrepoint Mall's Christmas campaign "Spread the Christmas Cheer", a year-long initiative, the fundraising event "Play It Forward" was launched in partnership with Community Chest. The objective of the event is to raise funds for Family Service Centres, which serve as community-based focal points of family resources that provide social support for families facing difficulties. This gives shoppers an opportunity to support families in need by donating a minimum of \$5 to experience 15 minutes of play in Singapore largest charity ball pool. Frasers Centrepoint Malls will match shoppers' donations dollar-for-dollar for up to \$30,000. Under the Care & Share Movement by the government, total donations till 31 March 2016 will also be matched dollar-for-dollar by the Government.



Children enjoying in a pool of balls at the "Play it Forward" event at Northpoint

Sharing our space and connecting with our community

Our malls actively support community events for communal and family events, in which we provide space at our atrium for events that our shoppers and their families can enjoy and bond. Our malls organise regular festive celebration and awareness outreach events. Some example of the events were the Chinese New Year, Children's Day celebrations and the Mid-Autumn Festival.

SUSTAINABILITY REPORT



Care and Share event at YewTee Point in January 2016



Children's Day party at Northpoint

YewTee Point collaborated with the YewTee Grassroots Organisations to organise the YewTee Festive Care and Share initiative, in celebration of the Chinese New Year. This was a donation drive to provide assistance to low-income individuals and families within the vicinity of YewTee and Choa Chu Kang. Donations in cash and kind were contributed by staff members from YewTee Point's centre management office, tenants, and event sponsors. The half-day event was graced by Advisor to YewTee GROs, Mr. Alex Yam, MP for Choa Chu Kang GRC, who presented the Care and Share packages to families.

During Mid-Autumn Festival, Bedok Point also collaborated with People's Association and Kampong Chai Chee Community Centre to invite the community living within the 2-5km vicinity of Bedok Point to celebrate together through organising a Mid-Autumn Mall Walk with lanterns, art and craft workshops, magic shows and lucky draws for residents. Mr Lee Yi Shyan, MP for East Coast GRC, opened the event and presented the lucky draw prizes to winners.

Supporting the community

Changi City Point continues to sponsor the venue space for the event "An Estatic Vision", an annual art exhibition organised by Very Special Arts Singapore (VSA Singapore) to showcase artworks by artists with special needs. This event featured more than 100 pieces of paintings by artists from the VSA Singapore, and it is known to be one of the largest platform for these artists to achieve financial independence through art.

Changi City Point also partnered with the Yellow Ribbon Project (YRP) in arranging for an advertising vehicle to move around around Singapore to increase the general public's awareness on the rehabilitation and reintegration of ex-offenders, and how they can support the ex-offenders and their families in the transformation journey.



"An Estatic Vision" held at the Changi City Point this year



Visitors appreciating the artworks at "An Estatic Vision" art exhibition

SUSTAINABILITY REPORT

Event	Event Description	Participating FCT Malls and Contribution
"Play It Forward at Frasers Centrepoint Malls" 22 November 2016 15 - 11 December 2016	<p>This is a year-long fund raising campaign by Frasers Centrepoint Mall in partnership with the Community Chest. This is a Roving Charity Event at Five Malls: Causeway Point, Northpoint, YewTee Point, Eastpoint Mall and Waterway Point</p> <p>It aims to raise funds for 5 Family Services Centres (Care Corner Family Service Centre (Woodlands), Fei Yue Family Service Centre (Yew Tee), Punggol Family Service Centre, South Central Community Family Service Centre, TRANS Family Service Centre (Bedok)). These Family Services Centres serve as community-based focal points of family resources that provide social support for families facing difficulties.</p> <p>The event provides opportunity for shoppers to contribute to charity by donating a minimum of \$5 to experience 15 minutes of play in Singapore largest charity ball pool, which measures 8m by 8m wide and 1m in depth and contains over 100,000 colourful balls.</p> <p>Frasers Centrepoint Malls will match shoppers' donations dollar-for-dollar for up to \$30,000. Under the Care & Share Movement by the government, total donations till 31 March 2016 will also be matched dollar-for-dollar by the government.</p>	Causeway Point, Northpoint, YewTee Point <ul style="list-style-type: none"> - Sponsorship of event space - Collaborating partner - Cash donation
Mid-Autumn Festival 2016 25 September 2016	<p>Bedok Point collaborated with People's Association and Kampong Chai Chee Community Centre to invite residents within vicinity of Bedok Point to celebrate the Mid-Autumn Festival. As the co-host for the celebration, they organised a Mid-Autumn Mall Walk with lanterns, art and craft workshops, magic shows and lucky draws for residents.</p> <p>MP, Lee Yi Shyan was invited for the opening of the event and to giveaway the lucky draw prizes to winners.</p>	Bedok Point <ul style="list-style-type: none"> - Co-Host of the event - Sponsorship of event space - Sponsorship of lucky draw prizes, food and goodie bags

SUSTAINABILITY REPORT

Event	Event Description	Participating FCT Malls and Contribution
Very Special Art (VSA) Annual Exhibition 22 - 28 August 2016	<p>This is an annual fund raising event by the Very Special Arts Singapore Ltd (VSA Singapore), a charity affiliated to the National Council of Social Service in Singapore and Very Special Arts International in the United States. The VSA Singapore provide access and opportunities for persons with disabilities to the arts for enjoyment and integration into society. VSA also promotes the educational, social, rehabilitative and therapeutic benefits of visual, performing and literary arts.</p> <p>The exhibition, "An Ecstatic Vision", featured more than 100 pieces of paintings that showcases artworks by artists with special needs. This is also one of the largest platform for these artists to achieve financial independence through art making. The public can show support by purchasing artworks.</p>	Changi City Point - Sponsorship of event space
365 Cancer Prevention Society 8 - 14 August 2016	<p>This is an awareness event held at Anchorpoint for the 365 Cancer Prevention Society (365 CPS), a society with approved Institution of Public Character (IPC) status, registered under Singapore's National Council of Social Service. 365 CPS's mission is to serve the community through cancer prevention measures.</p>	Anchorpoint - Sponsorship of event space
APPCO Fundraising and Awareness Events 28 July - 3 August 2016 2 - 8 June 2016 24 - 30 March 2016 12 - 18 November 2015	<p>YewTee Point regularly sponsors spaces at the mall for the fundraising and awareness building projects by APPCO Group Asia, which is one of the largest face-to-face donor recruitment agency globally. Since 2002, Appco Group Asia has raised US\$7 billion in donations for charity clients across the region. (source: http://www.appcogroup.asia/industry-fundraising)</p>	YewTee Point - Sponsorship of event space
JP Morgan Charity Event 15, 22, 29 July 2016	<p>The JP Morgan "Step for Hunger" Initiative is a fund raising event hosted at Changi City Point. This initiative aims to raise funds for the less fortunate beneficiaries and helped to empower charity organizations to give back to their community.</p>	Changi City Point - Sponsorship of event space
Guide Dog Association of the Blind (GDAB)'s 10th Anniversary - "Journeys in the Dark" 10 July 2016	<p>This event is in celebration of GDAB's 10th Anniversary, "Journeys in the Dark" at Causeway Point showcased the special relationship between the Visually Impaired and their Guide Dogs, and GDAB's efforts to empower the Visually Impaired through their Guide Dog and Orientation & Mobility programmes. Through this event, GDAB hopes to inspire the public and business owners to embrace these Guide Dog teams and play a part by helping to forge more of these relationships.</p>	Causeway Point - Sponsorship of event space

SUSTAINABILITY REPORT

Event	Event Description	Participating FCT Malls and Contribution
Singapore Youth Festival 2016 – Celebrations at the malls 9 July 2016	<p>This event, held at Causeway Point, celebrates the 50th anniversary of the Singapore Youth Festival (SYF)</p> <p>Themed YOUTHforia! SYF 2016 was a meaningful and vibrant celebration of both the SYF's proud 50-year heritage and the vitality of our youths. Street Culture was the theme at Causeway Point. Audience were treated to a day of all things street, ranging from art to dance, fashion and music.</p>	Causeway Point - Sponsorship of event space
Bone Marrow Donor Programme 27 June - 3 July 2016 28 December 2015 - 3 January 2016	<p>This is a Bone Marrow Donor Programme (BMDP) fund raising event hosted at Anchorpoint.</p> <p>The event aims to educate the public about bone marrow transplants and how it can save lives.</p> <p>The BMDP was set up to build Singapore's national register of volunteer bone marrow donors.</p>	Anchorpoint - Sponsorship of event space
Privilege Enterprise Group Holdings Pte Ltd 1 - 30 June 2016 14 - 20 December 2015 1 - 13 December 2015	<p>This is an awareness building event by the Privilege Enterprise Group Holdings Pte Ltd (PEG), a social enterprise to help the low income, underprivileged families, elderly, single mums and youths from disadvantaged families, to earn an income to support themselves and/or family.</p>	Anchorpoint - Sponsorship of event space
Children Cancer Foundation Event (Kids Fiesta) 20 - 26 June 2016	<p>This is a fund raising event for the Children Cancer Foundation.</p> <p>With the support of The Children's Cancer Foundation & Children's Society of Singapore, Changi City Point hosted the event called "Kid's Adventure". The event focused on three specific elements namely "Mind", "Lifestyle" and "Health & Wellness" of today's children, realising individual needs.</p> <p>This event is in recognition of the United Nation's "Universal Children's Day" & World Geneva "International Children's Day".</p>	Changi City Point - Host of the Kid's Adventure event - Sponsorship of event space
Kids Adventures in support of Children's Cancer Foundation & Children's Society of Singapore 6 - 12 June 2016	<p>This is an exhibition event held at Anchorpoint for the Children's Cancer Foundation & Children's Society of Singapore. The aim was to increase awareness about Children's Cancer in Singapore, in collaboration with Children's Cancer Foundation and/or Children's Society of Singapore.</p>	Anchorpoint - Sponsorship of event space

SUSTAINABILITY REPORT

Event	Event Description	Participating FCT Malls and Contribution
Drone Activity with kids from Singapore Children Society 6 June 2016	<p>This event was organised for the under-privileged kids from the Singapore Children Society residing in Yishun & Woodlands.</p> <p>50 children from Singapore Children Society were invited to spend half a day at Causeway Point and experience drone activities. Goodie bags filled with mini drones, restaurant vouchers and Causeway Point gift cards were presented to all children as memento.</p>	Causeway Point <ul style="list-style-type: none"> - Sponsorship of event space - Sponsorship of drone activity and goodie bags
Geng Sihat Sihat Selalu (The Healthy Gang) by National Kidney Foundation (NKF) 29 May 2016	<p>This event is a finale of the television program on Channel Suria, which aims to promote healthy living and share real-life stories of patients going through dialysis. Mass exercise, cooking demonstration and performance by local artistes; Taufik Batisah and Sufie Rashid were part of the program.</p>	Causeway Point <ul style="list-style-type: none"> - Sponsorship of event space
Dumpling Festival 2016 29 May 2016	<p>Bedok Point collaborated with People's Association and Kampong Chai Chee Community Centre, Rivervale RC and Fengshan RC to host Dumpling Festival celebration with the community. They organised art and craft workshops, magic shows and a lucky draw for residents and shoppers living within a 2-5km vicinity of the mall.</p>	Bedok Point <ul style="list-style-type: none"> - Sponsorship of event space - Sponsorship of lucky draw prizes, food and goodie bags
National Heritage Board – Deliciously Singaporean Exhibition by NHB 15 - 21 April 2016	<p>Bedok Point collaborated with National Heritage Board to showcase the 'Deliciously Singaporean' Exhibition in their atrium during Singapore Heritage Festival 2016. It brought greater awareness to the history and origins of Singapore's local dishes. An estimated 85 shoppers also attended Bedok Point's Rooftop Movie screening in collaboration with the National Heritage Board. The screening featured two of Singapore's old local films, and shoppers were treated to popcorn and drinks sponsored by the mall.</p>	Bedok Point <ul style="list-style-type: none"> - Sponsorship of event space - Sponsorship of food and movie screening
Remembering Mr Lee Kuan Yew Memorial 23 March 2016	<p>This is an event to commemorate the late Mr Lee Kuan Yew. Ministers, MPs, community groups and north zonal residents came together to show respect for the Singapore leader with a minute of silence and performances from schools and community groups. An event that also highlights plans for Singapore for the next 50 years.</p>	Causeway Point <ul style="list-style-type: none"> - Sponsorship of event space

SUSTAINABILITY REPORT

Event	Event Description	Participating FCT Malls and Contribution
Special Olympics Asia Pacific 7 - 13 March 2016 9 - 15 November 2015	<p>This is an awareness building event by the Special Olympics Asia Pacific Ltd., a Singapore registered charity under the National Council of Social Service.</p> <p>Special Olympics, founded in 1968, is a grassroots community Movement dedicated to empowering and transforming the lives of people with intellectual disabilities, giving them the opportunity to become contributing members of society.</p>	Anchorpoint - Sponsorship of event space
YewTee Care & Share 31 January 2016	<p>This is a donation drive that aims to benefit the low income individual and families within the YewTee and Choa Chu Kang vicinity.</p> <p>The Yew Tee Citizens' Consultative Committee, Yew Tee Family Life Champion and YewTee Point collaborated together with the Yew Tee Grassroots Organisations to organise the Yew Tee Festive Care and Share initiative held at YewTee Point on 31 January 2016, in conjunction with the Chinese New Year celebrations.</p> <p>Staff of YewTee Point's centre management office also contributed money to buy recycle bags for the groceries which was handed out to low-income individuals and families. Tenants of YewTee Point also contributed to the event.</p> <p>The half-day event was graced by Advisor to YewTee GROs, Mr. Alex Yam, Member of Parliament for Choa Chu Kang GRC.</p>	YewTee Point - Sponsorship of event space - Contribution by YewTee Point staff
Bone Marrow Donor Event 11 - 17 January 2016	<p>This is a Bone Marrow Donor Programme (BMDP) fund raising event hosted at Changi City Point</p> <p>The event aims to educate the public about bone marrow transplants and how it can save lives.</p> <p>The BMDP was set up to build Singapore's national register of volunteer bone marrow donors.</p>	Changi City Point - Sponsorship of event space

SUSTAINABILITY REPORT

Event	Event Description	Participating FCT Malls and Contribution
Yellow Ribbon Community Truck 23 - 25 November 2015	<p>This is a Yellow Ribbon Project (YRP) event with the objectives to engage the community, to create greater awareness and to educate the public on the rehabilitation and reintegration of ex-offenders.</p> <p>It also shows how the public can support the ex-offenders and their families in the transformation journey.</p> <p>YRP and Changi City Point organised an advertising truck that travelled around Singapore to bring awareness to the general public about YRP. The public were able to board the truck to view YRP's exhibits.</p>	Changi City Point <ul style="list-style-type: none"> - Co-organiser of the advertising truck - Sponsorship of event space
Republic Polytechnic Pushcart Challenge 19 - 20 November 2015	<p>This is a project by the students in Social Enterprise Management from the Republic Polytechnic students to collaborate with secondary schools to raise awareness of social causes and make impact to the community. Students from various schools manage push carts and sales to promote entrepreneurship and team work.</p>	Causeway Point <ul style="list-style-type: none"> - Sponsorship of event space
Celebrate Children's Day with the Community 8 October 2015	<p>Our staff from Northpoint Centre Management Office, together with the volunteers from Nee Soon East Community Club – Women Executive Committee (WEC) celebrated Children's Day on 8 October with 42 children from low-income families in Yishun, hosted at Northpoint's Level 1 Atrium.</p> <p>Children from low-income families in Yishun were treated to a magic show, delectable refreshments as well as goodie-bags.</p>	Northpoint <ul style="list-style-type: none"> - Sponsorship of event space - Sponsorship of magic show, entertainment and goodie bags

SUSTAINABILITY REPORT

GRI CONTENT INDEX (G4 CORE)

GENERAL STANDARD DISCLOSURES		
STANDARD DISCLOSURE TITLE		PAGE REFERENCE
STRATEGY AND ANALYSIS		
G4-1	Statement from the most senior decision-maker of the organisation about the relevance of sustainability to the organisation and the organisation's strategy for addressing sustainability	Letter to Unitholders, pg12-15
ORGANISATIONAL PROFILE		
G4-3	Name of the organisation	Corporate Information in the inside back cover
G4-4	Primary brands, products, and services	About Frasers Centrepoint Trust, pg 2
G4-5	Location of the organisation's headquarters	About Frasers Centrepoint Trust, pg 2 Corporate Information in the inside back cover
G4-6	Number of countries where the organisation operates, and names of countries where either the organisation has significant operations or that are specifically relevant to the sustainability topics covered in the report	About Frasers Centrepoint Trust, pg 2
G4-7	Nature of ownership and legal form	About Frasers Centrepoint Trust, pg 2 Structure of Frasers Centrepoint Trust, pg 3
G4-8	Markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries)	About Frasers Centrepoint Trust, pg 2
G4-9	Scale of the organisation	About Frasers Centrepoint Trust, pg 2 Staff Retention and Development, pg 82
G4-10	<ul style="list-style-type: none"> a. total number of employees by employment contract and gender b. total number of permanent employees by employment type and gender c. total workforce by employees and supervised workers and by gender d. total workforce by region and gender e. report whether a substantial portion of the organisation's work is performed by workers who are legally recognised as self-employed, or by individuals other than employees or supervised workers, including employees and supervised employees of contractors f. any significant variations in employment numbers (such as seasonal variations in employment in the tourism or agricultural industries) 	Staff Retention and Development, pg 82 No substantial work is performed by workers who are legally recognised as self-employed. there is no significant variation in employment numbers.
G4-11	Employees covered by collective bargaining agreements	There are no collective bargaining agreements in place.
G4-12	The organisation's supply chain	Influencing Our Supply Chain, pg 75

SUSTAINABILITY REPORT

G4-13	Significant changes during the reporting period regarding the organisation's size, structure, ownership, or its supply chain	None
G4-14	Whether and how the precautionary approach or principle is addressed by the organisation	Risk Management, pg 39 Corporate Governance, pg 107 FCT does not use the Precautionary approach in when managing risk, however, our management approach is risk-based, and underpinned by our internal audit framework.
G4-15	Externally developed economic, environmental and social charters, principles, or other initiatives to which the organisation subscribes or which it endorses	Governance, pg 76 Environment, pg 78 People, pg 81
G4-16	Memberships of associations (such as industry associations) and national or international advocacy organisations	Engaging Our Stakeholders, pg 74-75

IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES

G4-17	All entities included or not included in organisation's financial statements	About This Report, pg 70
G4-18	Process for defining report Content	What's Important To Us, pg 71
G4-19	The material aspects identified in the process for defining report content	What's Important To Us, pg 71
G4-20	For each material aspect, aspect Boundary within the organisation	All the 10 identified material issues impact both inside and outside the organisation, with the exception of Labour-management relations and Staff retention and development, which are internally focused.
G4-21	Aspect Boundary outside the organisation	All the 10 identified material issues impact both inside and outside the organisation, with the exception of Labour-management relations and Staff retention and development, which are internally focused.
G4-22	Effect of any restatements of information provided in previous reports, and the reasons for such restatements	Restatement for building energy intensity for FY2014, and GHG emission intensity due to re-calculation of GFA for one of the properties, pg 78
G4-23	Significant changes from previous reporting periods in the scope and aspect Boundaries	No significant changes.

STAKEHOLDER ENGAGEMENT

G4-24	Stakeholder groups engaged by the organisation	Engaging Our Stakeholders, pg 74-75
G4-25	Basis for identification and selection of stakeholders with whom to engage	We have selected these stakeholders based on their interest in our business.
G4-26	Approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group	Engaging Our Stakeholders, pg 74-75
G4-27	Key topics and concerns raised through stakeholder engagement, and how the organisation has responded	Engaging Our Stakeholders, pg 74-75

SUSTAINABILITY REPORT

REPORT PROFILE

G4-28	Reporting period for information provided	About This Report, pg 70
G4-29	Date of most recent previous report	Our previous sustainability report was published for our last financial year - FY2015
G4-30	Reporting cycle	About This Report, pg 70
G4-31	Contact point for questions regarding the report or its contents	We Would Like To Hear From You, pg 68
G4-32	Report on 'In accordance' option, Gri Content Index, reference to external assurance	About This Report, pg 70
G4-33	Policy and current practice with regard to seeking external assurance for the report	About This Report, pg 70
G4-34	Governance structure of the organisation	Managing Sustainability, pg 75 Governance, pg 76
G4-58	Internal and external mechanisms for reporting concerns about ethical and lawful behaviour, and matters related to organisational integrity, such as escalation through line management, whistle-blowing mechanisms or hotlines	Governance, pg 76 Anti-Corruption and Fraud Prevention, pg 76

SPECIFIC STANDARD DISCLOSURES

CATEGORY: ECONOMIC

ASPECT: ECONOMIC PERFORMANCE

G4-DMZ	Generic Disclosures on Management approach	Operations & Financial Review, pg 30 Financials, pg 119-174
G4-EC1	Direct economic value generated and distributed	Operations & Financial Review, pg 30 Financials, pg 119-174
G4-EC3	Coverage of the organisation's defined benefit plan obligations	Labour/Management Relations, pg 81 Our employees are covered by Singapore's mandatory social security savings plan, the Central Provident Fund (CPF).

CATEGORY: ENVIRONMENTAL

ASPECT: ENERGY

G4-DMA	Generic Disclosures on Management approach	Environment, pg 77-80 Energy Use and GHG Emissions, pg 78
G4-EN3	Energy consumption within the organisation	Energy Use and GHG Emissions, pg 78 No onsite production of electricity, no non-metered sources
G4-EN5	Energy intensity	Energy Use and GHG Emissions, pg 78
G4-EN6	Reduction of energy consumption	Energy Use and GHG Emissions, pg 78
G4-CRE1	Building energy intensity	Energy Use and GHG Emissions, pg 78

ASPECT: WATER

G4-DMA	Generic Disclosures on Management approach	Environment, pg 77-80 Water use/Conservation, pg 80
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SUSTAINABILITY REPORT

G4-EN8	Total water withdrawal by source	Water use/Conservation, pg 80
G4-CRE2	Building water intensity	Water use/Conservation, pg 80
ASPECT: EMISSIONS		
G4-DMA	Generic Disclosures on Management approach	Environment, pg 77-80 Energy Use and GHG Emissions, pg 78
G4-EN16	Energy indirect greenhouse gas (GHG) emissions (scope 2)	Energy Use and GHG Emissions, pg 78 Main emissions source monitored is electricity, therefore, CO ₂ is the only gas included
G4-EN18	Greenhouse gas (GHG) emissions intensity	Energy Use and GHG Emissions, pg 78
G4-EN19	Reduction of greenhouse gas (GHG) emissions	Energy Use and GHG Emissions, pg 78
G4-CRE3	Greenhouse gas (GHG) emissions intensity from buildings	Energy Use and GHG Emissions, pg 78
ASPECT: EFFLUENTS AND WASTE		
G4-DMA	Generic Disclosures on Management approach	Environment, pg 77-80
G4-EN23	Total weight of waste by type and disposal method	Waste Management, pg 80
ASPECT: COMPLIANCE		
G4-DMA	Generic Disclosures on Management approach	Environment, pg 77-80
G4-EN29	Non-monetary sanctions for non-compliance with environmental laws and regulations	Environment, pg 77-80
CATEGORY: SOCIAL		
SUB-CATEGORY: LABOR PRACTICES AND DECENT WORK		
ASPECT: EMPLOYMENT		
G4-DMA	Generic Disclosures on Management approach	People, pg 81
G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender and region	People, pg 82
G4-LA2	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation	Labour/Management Relations, pg 81 Temporary or part time employees are not a significant part of FCT's workforce.
ASPECT: LABOR/MANAGEMENT RELATIONS		
G4-DMA	Generic Disclosures on Management approach	People, pg 81
G4-LA4	Minimum notice periods regarding operational changes, including whether these are specified in collective agreements. this is currently not covered in group-wide collective agreements	Labour/Management Relations, pg 81 This is currently not covered in group wide collective agreements. The notice period varies.
ASPECT: OCCUPATIONAL HEALTH AND SAFETY		
G4-DMA	Generic Disclosures on Management approach	People, pg 81
G4-LA5	Workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs	Growing Sustainability at Frasers Centrepoint Trust, pg 68

SUSTAINABILITY REPORT

G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender	People, pg 81 There were no known incidences of occupational diseases.
G4-CRE6	Percentage of the organisation operating in verified compliance with an internationally recognised health and safety management system	People, pg 81 Implemented the OHSAS 18001 and SS506 Part 1:2009 systems
ASPECT: TRAINING AND EDUCATION		
G4-DMA	Generic Disclosures on Management approach	Staff Retention and Development, pg 82
G4-LA9	Training per year per employee by gender, and by employee category	Staff Retention and Development, pg 82
G4-LA10	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	Staff Retention and Development, pg 82
G4-LA11	Employees receiving regular performance and career development reviews, by gender and by employee category	Staff Retention and Development, pg 82 All FCAM staff receive annual performance appraisals
SUB-CATEGORY: SOCIETY		
ASPECT: LOCAL COMMUNITIES		
G4-DMA	Generic Disclosures on Management approach	Local Communities, pg 84-91
G4-SO1	Operations with implemented local community engagement, impact assessments, and development programs	Local Communities, pg 84-91
ASPECT: ANTI-CORRUPTION		
G4-DMA	Generic Disclosures on Management approach	Governance, pg 76-77
G4-SO3	Operations assessed for risks related to corruption and the significant risks identified	Anti-Corruption and Fraud Prevention, pg 76-77 Our anti-corruption and fraud prevention policies are relevant and apply to all our operations.
G4-SO5	Confirmed incidents of corruption and actions taken	Anti-Corruption and Fraud Prevention, pg 76 No known incident of non-compliance with the codes, laws and regulations related to anti-corruption, whistle-blowing and ethical marketing in FY2016, pg 77
SUB-CATEGORY: PRODUCT RESPONSIBILITY		
ASPECT: MARKETING COMMUNICATIONS		
G4-DMA	Generic Disclosures on Management approach	Ethical Marketing, pg 76-77
G4-PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes	No known incident of non-compliance with the codes, laws and regulations related to anti-corruption, whistle-blowing and ethical marketing in FY2016, pg 77